Welcome to How to Promote Wellness and 360° Health® Programs in the Workplace
Today’s webinar

- We will provide brief overviews of the 360° Health® Programs with the main objective being to provide you with the tools to increase employee awareness of the programs available and thus increase program engagement.
- The call will last approximately 45 minutes.
- All lines will be muted but through the live meeting software you will be able to ask questions and we will pause to repeat and answer them.

- Our main presenter today is Sharon Smith

Healthy employees = healthy businesses.
Goal: Learn how to promote wellness and available health programs in the workplace.

Today we’ll cover:
• Value of Wellness in the Workplace
• 360° Health Programs
• Low Cost, Easy Promotional Ideas
• Resources
Good Employee Health is Good for Business.

The health of your business depends on the health of your employees. It’s an investment you make every day.

- 30% of the population consumes 90% of health care resources.¹
- 50% of total medical spending can be attributed to health behavior costs.²
- A national study of health and wellness programs that included 370,000 employees found a 27.8% reduction in sick leave.³

Anthem will lead your business and employees to better health. We deliver measurable results and real value – today and tomorrow.

¹ Source: 2005 Internal Data
² Source: Milliman Medical Index 2007
What is wellness?

Employees say:
“Feeling good and living my life without interruption.”

Employers say:
“Keeping employees healthy to increase productivity and reduce premiums.”

Source: WellPoint Customer Viewpoint Program

Healthy employees = healthy businesses.
The situation:

We face a wellness crisis.

• More than half of all Americans live with one or more chronic conditions\(^1\)
• According to the U.S. Centers for Disease Control and Prevention, the majority of chronic diseases could be prevented through lifestyle changes\(^2\)
• Most adults will be overweight or obese by 2030, costing $950+ billion\(^3\)
• Productivity losses related to personal and family health problems cost U.S. employers $1,685 per-employee-per-year or $225.8 billion annually\(^4\)
• This loss in productivity represents about 20% of the payroll\(^4\)

\(^1\) Trust for America’s Health, A Healthier America: 10 Top Priorities for Prevention, March 2008
\(^2\) National Center for Chronic Disease Prevention and Health Promotion, U.S. Centers for Disease Control and Prevention, March 17, 2009
\(^3\) Johns Hopkins Bloomberg School for Public Health
\(^4\) Watson Wyatt

Healthy employees = healthy businesses.
The opportunity:

Healthy behaviors = healthy employees and businesses.

- Chronic conditions such as diabetes and heart disease account for 75% of our nation’s health care costs.\(^1\)
- 10-year savings through reduction in tobacco use = $190.5 billion.\(^2\)
- Obesity costs employers $45 billion annually in medical costs and lost productivity.\(^3\)

\(^1\) Center for Science in the Public Interest, The Key to Affordable Health Care Reform: Better Health through Prevention, April 2008
\(^2\) The Commonwealth Fund, *Bending the Curve*, December 2007
\(^3\) The Economic and Health Impacts of Obesity, Institute on the Costs and Health Effects of Obesity, National Business Group on Health, February 2009
Building a Culture of Health

Third-party research firm conducted telephonic surveys among company decision makers as follows:

<table>
<thead>
<tr>
<th>Category</th>
<th>Definition</th>
<th>Interviews</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small companies</td>
<td>100 - 999 employees</td>
<td>200</td>
</tr>
<tr>
<td>Large companies</td>
<td>1,000+ employees</td>
<td>200</td>
</tr>
</tbody>
</table>

Respondents were read the following introduction regarding a Culture of Health:

“This study is about establishing or maintaining a Culture of Health at your company. You may already have certain programs in place to help employees make healthy lifestyle choices. For the purposes of this survey, please think about a Culture of Health as one in which your employees know that it is important to you/the company that they make decisions and behave in such a way as to help them be as healthy as possible.”

Healthy employees = healthy businesses.
Insight #1

Overall interest in a Culture of Health is very high, especially among larger companies.

Employer interest in building a Culture of Health

- 86% Extremely or Very Interested among 1,000+ Employees
- 78% Extremely or Very Interested among < 1,000 Employees
- 81% Extremely or Very Interested in Total Companies

Question asked: Overall, how interested are you in establishing or maintaining a culture of health at your company?

Healthy employees = healthy businesses.
Insight #2

About half of all respondents strongly agree that employers have a responsibility to help maintain employee health.

Employers have a responsibility to maintain and improve the health and well-being of their employees.

Healthy employees = healthy businesses.
**Insight #3**

Companies with a Culture of Health are more likely to have certain health-related initiatives in place

<table>
<thead>
<tr>
<th>Initiative</th>
<th>COH Companies</th>
<th>Non-COH Companies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Concrete corporate goals related to a COH</td>
<td>2.1</td>
<td>1.1</td>
</tr>
<tr>
<td>Internally publishable measurements of employee health</td>
<td>2.1</td>
<td>1.1</td>
</tr>
<tr>
<td>Formal wellness committee</td>
<td>2.0</td>
<td>1.1</td>
</tr>
<tr>
<td>On-site health coaching and classes</td>
<td>2.0</td>
<td>1.1</td>
</tr>
<tr>
<td>Disease Management services</td>
<td>1.3</td>
<td>1.1</td>
</tr>
<tr>
<td>Tobacco-free workplace</td>
<td>1.1</td>
<td></td>
</tr>
<tr>
<td>Preventive health services</td>
<td>1.1</td>
<td></td>
</tr>
<tr>
<td>Online access to health info and programs</td>
<td>1.0</td>
<td></td>
</tr>
<tr>
<td>A 24/7 Nurseline</td>
<td>0.9</td>
<td></td>
</tr>
</tbody>
</table>

Healthy employees = healthy businesses.
Healthy employees = healthy businesses.

The opportunity:

When wellness programs are in place employees can change their lifestyles and improve their health.

Wellness Program Results*:

- Sick leave ▼ 27.8%
- Workers’ Comp claims ▼ 33.5%
- Overall health costs ▼ 28.7%

Overall, average ROI was $5 saved for each $1 spent.

*Based on a study of over 50 health and wellness programs that included 370,000 employees. Source: Proof Positive: An analysis of the Cost Effectiveness of Wellness, 5th Edition, L. Chapman, July 1, 2005

Healthy employees = healthy businesses.
Comprehensive Wellness Benefits – Fully Insured

Core Programs

Care Management
- 24/7 NurseLine
- Future Moms
- ComplexCare
- ConditionCare

Online Tools and Resources
- MyHealth@Anthem
  - MyHealth Assessment
  - MyHealth Record
  - Condition Centers
  - Online Community
- Specialoffers@Anthem
- AudioHealth Library
- Time Well Spent

Also Available

- ConditionCare: Support
- ConditionCare: Kidney
- MyHealth Coach
- MyHealth Advantage
- Healthy Lifestyles
- Worksite Wellness
- EAP
- Pharmacy Benefit Management
- Staying Healthy Reminders
- Incentives

Healthy employees = healthy businesses.
The solution: 360° Health

ConditionCare

Helps employees manage high-cost conditions:

- Asthma
- Diabetes
- CAD
- COPD
- Heart Failure

Healthy employees = healthy businesses.
The solution: 360º Health

Future Moms
Support for healthier pregnancies and deliveries.

- Participants identified through claims data and physician referrals
- Promotes healthier behaviors to improve birth outcomes
- Provides proactive intervention and support

Healthy employees = healthy businesses.
The solution: 360° Health

24/7 NurseLine
Toll-free employee access to trained registered nurses any time of the day or night.
• Includes proactive call-backs from nurses
• Helps employees make informed decisions about their health care
• Helps reduce time lost on the job
• Helps optimize costs of care

Healthy employees = healthy businesses.
The solution: 360º Health

ComplexCare

Proactive one-on-one support to help manage acute medical situations

• Support members with multiple, high-level care issues
• Help improve self-management of chronic conditions
• Empower members to improve their health and quality of life

Healthy employees = healthy businesses.
360° Health — The result:

Greater health and productivity, lower costs.

94% have more control over their health/condition\(^1\)
50% fewer missed days of work\(^2\)

Emergency room visits\(^2\) \(\downarrow\) 32%
Inpatient admissions\(^2\) \(\downarrow\) 20%
Inpatient days\(^2\) \(\downarrow\) 7%

\(^1\) WellPoint Voice of the Consumer, 2008
\(^2\) Results are from a recent, 3-year internal analysis of diabetes, CAD and HF programs for CO and NV. For clients included in the study, service delivery began in September 2002. Asthma and COPD were added in 2007. (275,000 total members, 12,000 participating in Condition Management) Study Code: 1400750

Healthy employees = healthy businesses.
Promotional Resources at Your Fingertips

Make sure your employees know the 360° Health programs available to them.

Go to http://group.anthem.com/360health

Here you will find:
- Program posters
- Program fliers
- Email templates that promote programs
- Time Well Spent 2010 Promotional Calendar

Healthy employees = healthy businesses.
360° Health’s Time Well Spent

Time Well Spent is a resource available through 360° Health to help employers communicate and encourage healthier behaviors among their employees.

• A turnkey solution to help create a culture of health in the workplace and help improve the health of employees.
• A health and wellness promotional campaign designed to foster a culture of health (employees spend most of their time at work) and increase awareness of the need to change unhealthy behaviors.
• Tool kit to help employers educate their employees about healthy lifestyle choices that can help to improve their health.
• Part of 360° Health; just one component of our overall wellness strategy.
Components of Time Well Spent

• Variety of modules focused on health topics
• Over 400 branded member-facing pieces that promote wellness
• Materials housed on Web site accessible from anthem.com
• Print on Demand solution through FedEx Kinko’s
• Monthly E-blast campaign to employers

Healthy employees = healthy businesses.
Time Well Spent Tool Kit Modules

- Healthy Eating
- Increasing Physical Activity
- Know Your Numbers
- Heart Health
- Diabetes Awareness
- Cancer Screening
- Antibiotic Uses
- Cost of Unhealthy Habits
- Prevention
- Men’s Wellness
- Stroke
- Smoking Cessation
- Cold & Flu Prevention

Healthy employees = healthy businesses.
Time Well Spent on anthem.com

Time Well Spent is available via a link on the employer landing page on anthem.com.

Select “Employers” and then your state.

http://www.anthem.com/timewellspent/home.html

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- Click on the link for Time Well Spent
Healthy employees = healthy businesses.

Select a health module

Introducing Time Well Spent. It isn’t just a lifestyle concept. It’s a business strategy.

It’s a 360° Health communication tool kit for employers to help create a culture of health in your workplace and raise the level of employee wellness.

No matter where they are on the health continuum, every employee can benefit from positive lifestyle changes. And that benefits your bottom line. Time Well Spent helps employees keep good health top-of-mind, and motivates them to make healthier choices.

Ready for Time Well Spent in your organization? Check out the Time Well Spent topics on the right and share the information with your employees.
Healthy employees = healthy businesses.
Healthy employees = healthy businesses.
Fed Ex Kinko’s Doc Store

Accessible from Time Well Spent landing pages

Username: timewellspent

Password: anthembcbs!

Healthy employees = healthy businesses.
Healthy Bytes

“Healthy Bytes” are short, positive bits and facts meant to motivate employees to make healthier changes.

Accessible on the main Time Well Spent web page

Walking up stairs for one minute burns 9 calories.
(based on 150 lb. person).

http://www.healthstatus.com/calculate/cbc

150 minutes of exercise each week may help lower Type 2 diabetes risk by 58%.

Harvard School of Public Health - http://www.hsph.harvard.edu/nutritionsource/diabetes.html#references

Healthy employees = healthy businesses.
2010 Time Well Spent Wellness Calendar

A simple solution for better workplace health.

- Makes it easy to promote wellness content in the workplace on an ongoing basis.
- Provides a month-by-month guide to national health and wellness observances, such as American Heart Health month and National Cholesterol Education month.
- Includes hyperlinks to related materials from Time Well Spent and national health observance websites.

Healthy employees = healthy businesses.
Promotional Ideas

- Hang posters or fliers in common areas like the cafeteria, break room, stairwells or elevators
- Send quarterly or monthly emails highlighting one health program or a wellness article from Time Well Spent
- Provide fliers at Open Enrollment meetings, in your HR office, or on your company intranet site
- Highlight health programs in your company employee newsletter
- Add healthy bytes from Time Well Spent to emails from company executives
- Tape healthy recipes to the front of the break room refrigerator

Healthy employees = healthy businesses.
Thank you for your time today!

If you have questions about this presentation or your benefits, please contact your Anthem Blue Cross and Blue Shield representative.

Please find supporting materials as well as registration links for future webinars offered during the year at:

http://group.anthem.com/360health

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